



REDF Non-Profit Data Collection System

Client

The President of REDF, a San Francisco-based fund providing Bay Area non-profits with financial and business resources. Formerly known as the Roberts Enterprise Development Fund, REDF began as a philanthropic venture of George Roberts of private equity firm Kohlberg Kravis & Roberts.

Situation

REDF serves the San Francisco Bay Area by supporting non-profit corporations seeking to employ disabled, homeless and otherwise employment compromised adults and youth. With a growing portfolio of investments in a variety of local businesses, REDF needed a means to assess each business' success. The data collection and reporting needed to address both conventional profit and loss figures as well as the less conventional social benefits to the target population. Such reporting would allow REDF to measure each non-profit's lasting, positive impact on the lives of its employees, and would insure REDF's funders that the dollars invested were producing the desired outcome.

Vision

REDF had a vision for creating custom software to track social outcomes across its portfolio of organizations. Data would be tracked at each organization, fed into a central database, and analyzed per organization and on a portfolio-wide level.

REDF also wanted to design and develop custom database systems for each portfolio organization. These custom systems would allow the organizations to center each client's case information online, eliminating a tedious paper file system and giving those involved in each case immediate access to each client's ongoing care.

Execution

In collaboration with REDF partner BTW Consultants, Dayspring developed a Web-enabled system that provides each client organization with its own on-site database and allows them to automatically transmit data to a central repository for over twenty social purpose enterprises. Dayspring has since worked with REDF to develop a later stage version of this system, modernizing the technology to create more efficient data collection and streamlined analysis.

Dayspring also developed comprehensive database systems that suit the unique needs of various organizations, enabling users with a variety of roles to perform such functions as program management and case management, tracking of service utilization, and custom reporting. The client entry data integrates with REDF's social outcome tracking, allowing portfolio organizations to input data once for both REDF reporting and their own reporting and tracking needs.

Technologies employed: Microsoft Access, Java, Apache Tomcat, Microsoft SQL Server, Microsoft IIS, Active Server Pages.

Dayspring has served as REDF's custom software and Web development partner since 1998.

“Dayspring is a ‘one-stop shop’ for our web needs. From design to numbers tracking to strategic planning to implementation, they are with us every step of the way.”

Vanessa Collins
Administrative Director
REDF

REDF FOLLOW-UP REPORT

Participant # (for Reporting): []
 Client # (for Reporting): []
 Client # (for Reporting): []
 Client # (for Reporting): []

Total Number of Selected Participants: 100

Income and Public Benefits

	BAY AREA		NATIONWIDE	
	# of participants	% of total selected participants	# of participants	% of total selected participants
Participants who had the following benefits (n = 100 of n = 100)	100	100%	100	100%
Health Insurance	100	100%	100	100%
Medicaid	100	100%	100	100%
Food Stamps	100	100%	100	100%
Unemployment Insurance	100	100%	100	100%
State Disability	100	100%	100	100%
Other Public Benefits	100	100%	100	100%

Use of Social Support Services

	BAY AREA		NATIONWIDE	
	# of participants	% of total selected participants	# of participants	% of total selected participants
Had health insurance (n = 100 of n = 100)	100	100%	100	100%
Had dental insurance (n = 100 of n = 100)	100	100%	100	100%
Change in number of participants who had health insurance (n = 100)	100	100%	100	100%
Number of participants who had health insurance (n = 100)	100	100%	100	100%
Number of participants who had dental insurance (n = 100)	100	100%	100	100%
Number of participants who had health insurance (n = 100)	100	100%	100	100%
Number of participants who had dental insurance (n = 100)	100	100%	100	100%

Use of Social Support Services to Paid-Investors

	BAY AREA		NATIONWIDE	
	# of participants	% of total selected participants	# of participants	% of total selected participants
Number of participants who had health insurance (n = 100)	100	100%	100	100%
Number of participants who had dental insurance (n = 100)	100	100%	100	100%
Number of participants who had health insurance (n = 100)	100	100%	100	100%
Number of participants who had dental insurance (n = 100)	100	100%	100	100%

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